

ATTN: Drummond Group, LLC
13359 North Hwy 183
Suite B 406-238
Austin, TX 78750

August 14, 2019
Rhinogram, LLC
Rhinogram, version 3

To Drummond Group:

The Mandatory Disclosure statement of costs and limitations for our certified product(s) is attached to this letter and will be posted along with the required product information on our website here:

<https://rhinogram.com/>

We agree to notify Drummond Group of any and all future changes to our transparency and disclosures language for this certified product-version.

We understand and agree that the ONC Health IT Certification Program Final Rule statement gives Drummond Group, as an ONC-ACB, the sole responsibility for ensuring compliance and determining appropriate consequences if the EHR technology developers fail to divulge accurate transparency and disclosures information.

We understand and agree that we will provide to Drummond Group copies of or give access to any and all websites, marketing materials, communication statements, and other assertions made by your organization regarding the ONC certification status of this product in a reasonable time to ensure the transparency and disclosures information is being accurately disclosed.

Kathy Ford
President and Chief Product Officer
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(423) 800-7644

Mandatory Disclosure Statement – Costs and Limitations:

The base Rhinogram certified solution consists of two-way communication between providers and their patients. The base product is available to new customers through a one-time upfront fee that includes training & implementation service fees. An elective, one-time upfront fee for an EHR/EDR integration can also be added at the time of purchase. All Rhinogram customers are considered cloud-based customers and will pay a monthly service fee that is based on the number of providers, locations and/or phone lines within the organization. Existing Rhinogram, LLC customers will receive new versions of the Rhinogram base product at no additional charge.

Rhinogram does require a minimum of a 1-year contract term. More information regarding our terms of service can be found here: <https://www.rhinogram.com/terms-of-service/>