

Capability	Description of Capability	Costs or Fees <i>Types of costs or fees that a user may be required to pay to purchase, license, implement, maintain, upgrade, use, or otherwise enable and support the use of the implementation or use of the capability -OR- in connection with the data generated in the course using the capability</i>	Contractual Limitations <i>Limitations of a contractual nature (including developer policies and other business practices) that a user may encounter in the implementation or use of the capability -OR- in the connection with the data generated in the course of using the capability</i>	Technical or Practical Limitations <i>Limitations of a technical or practical nature that a user may encounter that could prevent or impair the successful implementation, configuration, maintenance, support or use of the capability -OR- prevent or limit the use, exchange or portability of any data generated in the course of using the capability</i>
170.315 (e) (3)Secure Messaging	Secure Messaging between providers and their patients using text messages from the patient’s cell phone or other social media channels.	<p>One-time cost for new customers for training & implementation.</p> <p>One-time cost for customers that desire to be integrated with their EHR/EDR of choice.</p> <p>Ongoing monthly cost based on the number of providers, locations and/or phone lines of your organization.</p>	<p>Minimum of 1-year contract term with an automatic renewal unless cancellation is requested.</p> <p>Cancellation requires a 60-day notice and the customer is required to pay out the remaining 60 days.</p> <p>Upon cancellation, customers have the right to request their data within 30 days of termination.</p>	<p>Rhinogram can offer a list of secure messages exchanged between a provider and a patient for a given period of time for numerator reporting only; however, the attestation data does not write back to the EHR/EDR. Users will have to manually add the numerator data found in Rhinogram to the denominator/numerator data located in their certified EHR/EDR for complete attestation results.</p>